



Marquette Board of Light and Power
Residential Deposit Policy
Applicable Rate Schedules: U1 and R1

The Marquette Board of Light and Power may require a deposit for a new account and/or new meter installation. Governmental and non-profit organizations which maintain an acceptable payment record as determined by the Marquette Board of Light and Power shall not be required to establish a deposit.

1. Initial Account Deposit

An initial deposit will be required under the following conditions:

The applicant has a delinquent payment history with the Board of Light and Power within the last one (1) year.

The applicant has sought relief under federal bankruptcy laws within the last seven (7) years.

The applicant has tampered with utility equipment.

The applicant was a household member during a period in which all or part of a delinquent history was accrued by another household member.

The deposit computation will be as follows:

The account billing during the last twelve (12) months (billing periods) is reviewed. The deposit will be calculated as two (2) times the accounts average monthly billing over the past 12 months.

2. Deposit Interest Earnings

Cash deposits may earn interest if the rate of earnings on the customer deposits held by the Marquette Board of Light and Power exceeds the costs of administering customer deposits. Interest will be evaluated annually and, if applicable, will begin accruing October 1st of each calendar year. Any accrued interest earned during the previous year will be applied as a credit to the customer account after October 1st of each year.

3. Refund of Deposit

When a customer has maintained a payment history void of any delinquent notices, shut-offs, or non-sufficient funds checks for a period of one year, any deposit on file for that account may be refunded and applied as a credit to the customer's account.

4. Final Disconnection of Service

Upon final disconnection of service, the Marquette Board of Light and Power shall have a reasonable time to read and remove its meter(s) and to ascertain that the obligations of the customer have been fully performed before refunding or returning a deposit. Upon final discontinuance of service any deposit will be applied to the customer's unpaid account balance. The remaining deposit balance (if any) will be returned to the customer.

5. **Customer Change of Address**

If a customer relocates to a new service address and terminates their existing service within a two (2) week period, any existing deposit and any unpaid account balance will be transferred to the new service account.

6. **Deposit Requirement as the Result of Delinquent Payment History or Non-Sufficient Fund Payment**

Accounts that obtain a poor internal credit rating with the utility are subject to a deposit review and a deposit may be required. The deposit plus the account's current deposit, if any, will approximate two (2) times the accounts average monthly billing.

A poor credit rating shall be identified as a C or D rating in the utilities internal credit rating as follows; A (0-2 points), B (3-8 points), C (9-19 points), D (20+ points).

Credit events that will accumulate points against an accounts credit are as follows, Non-Sufficient Funds Payment (5 points), Delinquent Notice (3 points), Cutoff Notice (3 points), and Disconnection for Non-Payment (5 points).

The deposit review computation procedure will be the same as employed in **1) Initial Account Deposit**, with the new or additional deposit amount equaling the difference between the original deposit amount and the recomputed deposit amount.

A customer may request a payment arrangement on an additional deposit. Failure to comply with the terms of a Financial Arrangement may result in disconnection of service.

Two or more occurrences of payment with a non-sufficient funds check may result in a deposit being required, and may also result in requirement of future payments being made by guaranteed funds.

7. **Noncompliance**

Failure to comply with the Marquette Board of Light and Power Deposit Policy will result in refusal of electric service or potential disconnection of electric service.